- WAC 284-20B-020 Filing instructions that are incorporated into this chapter. SERFF is a dynamic application that the NAIC will revise and enhance over time. To be consistent with NAIC filing standards and provide timely instructions to filers, the commissioner must incorporate documents posted on the SERFF website into this chapter. By reference, the commissioner incorporates these documents into this chapter:
- (1) The SERFF Industry Manual posted on the SERFF website (www.serff.com); and
- (2) The Washington State SERFF Property and Casualty Form Filing General Instructions posted on the commissioner's website (www.insurance.wa.gov).

[Statutory Authority: RCW 48.02.060, 48.110.150. WSR 08-21-091 (Matter No. 2007-11), § 284-20B-020, filed 10/15/08, effective 2/1/09.]